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| **Sr. No.** | **Performance Measure** | **Unit** | **Frequency** | **Acceptance Criteria** | **Method of Measurement** | **Responsibility** |
| **Quality** | | | | | | |
| 1. | Closure of Break-Down/ notification | No of hours | Daily | Max 24 hrs for plant downtime and within budget | Report through SAP | Area Engineer |
| 2. | Closure of MR notification/ abnormality | No of days | Monthly | Max 30 days | Report through SAP | Area Engineer |
| 3. | Instrumentation downtime | No. of hours | Yearly | <=1.8Hr | Downtime report | Area Engineer |
| 4. | Service level agreement | % | Monthly | 100%/-20% | Evaluation of Parameters | Head Instrumentation |
| 5. | AO score/ Migration to AO advance | % | Monthly | 80% | Monthly audit | Area Engineer |
| 6. | Maintenance cost per ton | Rs./ton | Monthly | Rs.39/ton | Report through SAP | Head Instrumentation |
| 7. | Mech. inventory level | Rs. | Monthly | <20 Lac. | Inventory analysis report | Head Instrumentation |
| 8. | Timely inspection and receipt of material in stores | Day | Daily | <= 3 days | Receipt report | Area Engineer |
| **Environment** | | | | | | |
| 1. | limiting of high dust content venting from HBS Chimney stack | Mg/m3 | Monthly | Should be less than 50mg/m3 | Online measurement | Area Engineer |
| 2 | To maintain the emission of ozone depleting substance | Kg | Monthly | Should be less than 8kg | Monthly AC Maintenance checklist | Area Engineer |
| **Safety** | | | | | | |
|  | | | | | | |
| 1. | Elimination of unsafe conditions and acts | No. Of points | Monthly | 100%/ -5% | Safety master file/ Safety rounds | Engineer In-charge |
| 2. | Safety Work Permit & Lock Out tag Out (LOTO) implementation for Mechanical process | No | Always | 100% | Random checks | Mech. In-charge/ Shift Engineer |
| **Sustainability** | | | | | | |
|  | VSAP score | % | Annual | >80% | External Audit | HOD |

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| **Prepared By:**  Head Instrumentation PID1 | **Reviewed & Issued By:**  Management Representative | **Approved By:**  Head – Electrical & Instrumentation PID1 |
| **Signature:** | **Signature:** | **Signature:** |
| **Date:** 13.09.2023 | **Date:** 13.09.2023 | **Date:** 13.09.2023 |